

**Communication for Parents / Carers**

**Parentsportal**

Parentsportal transforms communications between schools and parents / carers, enabling and creating a digital relationship between parents/carers, pupils and schools. It replaces the traditional schoolbag run with direct digital communications, providing parents / carers with secure access to a wide range of online services and information about their child’s education - all in one place, with a single sign-in. This can include permission slips, annual data check forms, school payments, appointments for parents’ evenings, and notices about school events (the services available through parentsportal may vary - check with your school to see what’s available).

Below are some videos about parentsportal, some of the services, and how to access the system:

[Introducing Parentsportal - YouTube](https://www.youtube.com/watch?v=m8KcpcOpuU0)

[How to apply for free bus travel on parentsportal.scot - YouTube](https://www.youtube.com/watch?v=p4F-G-kzbNo)

[About parentsportal.scot - YouTube](https://www.youtube.com/watch?v=EBNJ4d9nLIM)

**Parentsportal App**

A parentsportal app has recently been launched to help make communication between schools and parents/carers even easier. The app gives you access to school services and information about your child’s education online, doing away with the traditional ‘school bag run’.

The parentsportal.scot app is available for Apple and Android devices, and can be downloaded from the [App Store](https://apps.apple.com/gb/app/parentsportal-scot/id1670563383) or [Google Play](https://play.google.com/store/apps/details?id=com.tcs.digigov.parentsportal).

A YouTube video has been created which gives further information about the app.

[The parentsportal.scot app - YouTube](https://www.youtube.com/watch?v=Thhxf8j1rm4)

**Free Bus Travel**

If your child is between the ages of 5 and 10 you can apply for your child’s free bus travel card via parentsportal which will only take a few minutes to complete and will provide a swifter response and delivery of the card to the child’s home address. It is the most simple and straightforward way to apply for children in that age group - go to [parentsportal.scot](https://parentsportal.scot/pportal/) to sign-up or login now.

**Annual Data Check**

It is critical that schools hold up-to-date and accurate information about your child. Parentsportal ensures that annual data checks are accessed by parents/carers on a secure site and your school will issue an update when it is time to login to parentsportal so you can complete it online – please see guide below (if you don’t use parentsportal a PDF version will be issued and posted using Royal Mail).

[Annual Data Check using parentsportal.scot - YouTube](https://www.youtube.com/watch?v=2p05HffM0Xk)

**Useful Links for Parents and Carers:**

Aberdeenshire Council has a parentsportal page that would be useful for parents and carers to access to give them an awareness of the system and how they can create an account –

<https://www.aberdeenshire.gov.uk/schools/school-info/parents-portal/>

parentsportal have a frequently asked questions section -

<https://parentsportal.scot/home/>